Accessibility report (hoito-ohjeet.fi)

This accessibility report concerns the Hoito-ohjeet.fi-website, which contains instructions for patients and professionals. We have prepared this accessibility report 22.9.2020. A new report will be prepared when the accessibility of the Hoito-ohjeet.fi-webpage has been further developed. The Hoito-ohjeet.fi-website was published 2.5.2016.

Online accessibility means that everyone can use the online services or mobile applications as easily as possible, regardless of physical or cognitive impairments. Accessibility means that equal opportunities for all users are taken into account when planning and implementing an online service.

We have reviewed the accessibility of the service with the help of the Siteimprove tool. The accessibility of the website has been tested by sight-impaired clients. We have improved the contents of the website during 2020. The staff has been trained to draft accessible care instructions for patients and professionals, and the technical accessibility aspects of the website have been improved.

The Hoito-ohjeet.fi-website does not meet the accessibility requirements in all respects. However, we are continuously working on developing it. The majority of the patient care instructions are accessible. The goal is to have all the patient care instructions accessible by 30.6.2021.

Improvements are planned for the following known problems:

- 1.4.3 the color contrast is insufficient
- 1.3.1 no marked character positions
- 3.2.2 missing button in form

Moreover it has been noted that the search by letter does not work with a keyboard.

Help us improve the website

Have you encountered problems with accessibility on the website? Please tell us - we welcome feedback and suggestions for improvements. Contact us:
Satakunta Hospital District: hoito-ohjeet@satasairaala.fi, Hospital District of Southwest Finland: hoito-ohjeet@tyks.fi, Vaasa Hospital District: hoito-ohjeet@vshp.fi

It may take up to 14 days before you receive a reply. We are doing our best to fix the problem.

If you do not find the answer satisfactory or do not receive a reply in two weeks, you can send a report to the Regional State Administrative Agency of Southwestern Finland. You can find detailed information on how to send a report and how the matter is addressed on the website of AVI Southwestern Finland.

**Contact information for the National Supervisory Authority for Welfare and Health**

The Regional State Administrative Agency of Southwestern Finland
Saavutettavuuden valvonnan yksikkö

[www.saavutettavuusvaatimuksset.fi](http://www.saavutettavuusvaatimuksset.fi)

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